

UUNGULA WIND FARM – COMMUNITY COMPLAINTS REGISTER

This Community Complaints Register was updated on **8 April 2026**.

| ID | Date | Method of Complaint | Nature of Complaint | Response and Action Taken | Status |
|------|-----------------|--|---|--|--------|
| 1 | 11/01/2024 | Email | Stakeholder engagement approach | Matter was addressed by CWPR personnel at CCC forum | Closed |
| 2-10 | Feb to Oct 2024 | | No Complaints received | | |
| 11 | 29/11/2024 | In person | Community complaint regarding Stakeholder engagement | Matter was addressed with person involved and has been resolved by UWF personnel with complainant. | Closed |
| 12 | December 2024 | | No complaints received | | |
| 13 | 14/01/2025 | Phone call | Misunderstanding of contractual obligation within neighbour agreement – regarding payment | Matter was addressed advising stakeholder of contractual obligations, with matter resolved by UWF personnel with complainant. | Closed |
| 14 | 16/01/2025 | Phone call | Misunderstanding of contractual obligation within neighbour agreement – regarding payment | Matter was addressed advising stakeholder of contractual obligations, with matter resolved by UWF personnel with complainant. | Closed |
| 15 | 13/02/2025 | DPHI emailed SQE on behalf of a community member | DPHI advised SQE that a community member had submitted a complaint notification from public member with concerns around working hours / staging / construction commencement and environment | SQE responded to DPHI addressing 16 specific questions from DPHI relating to the concerns raised by the community member. Response was provided to DPHI from SQE for review. SQE provided all required information to DPHI who have subsequently advised no further action at this time. | Closed |
| 16 | 20/02/2025 | Phone call | Community concern for Contractor use of Uungula Road and Guroba Road, reporting a dust issue. | Matter was addressed by UWF personnel with Principal Contractor. Road will be fixed and graded following completion of vehicle use and movement by Contractor. Community member consulted with and satisfied with outcome. | Closed |

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| 17 | 30/04/2025 | Email | Project use of the Twelve Mile and Guroba Road. Project activity has caused damage to Guroba Road which local residents commute daily on. | Responded to Stakeholder acknowledging complaint. Escalated to Project Manager, provided response to the Stakeholder. Contractor has provided the investigation outcome and met with the Community member. | Closed |
| 18 | 08/05/2025 | Phone call | Project use of the Twelve Mile and Guroba Road. Project activity has caused damage to Guroba Road, causing dust and a disruption to the Stakeholder farming operations. | Responded to Stakeholder acknowledging complaint. Escalated to Project Manager, provided response to the Stakeholder. Contractor has provided the investigation outcome and met with the Community member. | Closed |
| 19 | 13/06/2025 | Phone Call | Project change activity times and consultation requirements. | Responded to Stakeholder acknowledging complaint. Escalated to Project Manager, provided response to the Stakeholder. Contractor has provided the investigation outcome and met with the Community member. 19/06/2025 In person meeting with Stakeholder acknowledging complaint. Escalated to Project Manager, provided response to the Stakeholder. SQE met with Community member to discuss. | Ongoing |
| 20 | 19/06/2025 | Meeting | Project use of the Twelve Mile Road and proposed Out of Hours Work to weekends. Landholders expressed concern about road noise affecting sleep and health. | Responded to Stakeholder acknowledging complaint. Escalated to Project Manager. Ongoing discussions with the community members in relation to Out of Hours Work, including noise on Twelve Mile Road. 29/9/2025 SQE checked in with the Stakeholder regarding their concerns. | Closed |
| 21 | 30/06/2025 | Phone call | Project use of Twelve Mile Road and alleged damage to the road caused by heavy vehicles. | Acknowledged Stakeholder complaint, escalated to Project Manager, and confirmed via report that Twelve Mile Road remains undamaged and work complies with Development Consent. | Closed |
| 22 | 01/08/2025 | Meeting | Sub-Contractor dissatisfied with interaction onsite with Contractor. | Responded to Stakeholder acknowledging complaint. Escalated to Project Manager and appropriate Contractor representative. The matter was deemed a Work Health & Safety matter. | Closed |

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| 23 | 23/10/2025 | Phone call and email | Out of Hours Work and impact on landholder on Twelve Mile Road. | Stakeholder expressed frustration at short notice given for OOHW and noted that road noise was affecting sleep. Project team member acknowledged concerns and informed Stakeholder that OOHW is being done in compliance with Development Consent. Project is continuing to monitor noise to ensure compliance. | Closed |
| 24 | 18/11/2025 | Phone call and meeting | Out of Hours Work and impact on landholder on Twelve Mile Road | Stakeholder expressed frustration at nearby work completing the upgrading of Goolma and Twelve Mile Rd intersection owing to dry weather, wind direction and dust. Relieved to know the changeover being completed this week. | Closed |
| 25 | 7/04/2026 | Email and SMS | Dust | Stakeholder frustrated at the dust coming from the corner area of Twelve Mile Road and Goolma Road intersection where remediation works are being completed. Project team acknowledged dry conditions and provided a completion date for the works which has now occurred. | Closed |
| 26 | 8/04/2026 | Phone Call | Dust | Stakeholder expressed concern at the amount of dust coming from large work trucks leaving site early in the morning. Project team aware of dry conditions and arranged extra water trucks. | Closed |