

# CRUDINE RIDGE WIND FARM

## Community Complaints Register

This Community Complaints Register was last updated on 3 September 2026.

| Complaint ID Number | Date       | Mode of Complaint | Nature of Complaint                                                                                       | Response and Action Taken                                                                                                                                                                                   | Status (Open/Closed) |
|---------------------|------------|-------------------|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|
| 1                   | 4/01/2022  | Phone             | Landowner reported multiple weeds on property after recent rain events.                                   | Weed spraying organised in conjunction with landowner. Weed spraying completed.                                                                                                                             | Closed               |
| 2                   | 5/01/2022  | In person         | Landowner reported multiple weeds on property after recent rain events.                                   | Weed spraying organised in conjunction with landowner. Weed spraying completed.                                                                                                                             | Closed               |
| 3                   | 14/01/2022 | Phone             | Landowner reported serrated tussock around roadways of property and black thistle near turbine hardstand. | Weed spraying organised in conjunction with landowner. Weed spraying completed.                                                                                                                             | Closed               |
| 4                   | 14/01/2022 | Phone             | Landowner reported persisted wind turbine noise.                                                          | Noise compliance monitoring was completed in October and provided to the EPA and DPE. The full report is available on the project's website.                                                                | Closed               |
| 5                   | 03/02/2022 | Phone             | Cattle grids require cleaning due to soil accumulation.                                                   | Met with landowner to inspect the grids. Grid cleaned out                                                                                                                                                   | Closed               |
| 6                   | 22/02/2022 | In person         | During CRWF Community Consultative Committee (CCC), landholder raised concerns regarding turbine noise.   | A response was provided at the CCC meeting to the chair and attendees.                                                                                                                                      | Closed               |
| 7                   | 7/04/2022  | Email             | Landowner raised concerns regarding turbine noise.                                                        | Post completion noise testing has been undertaken, and the results of the noise compliance study have been provided to the complainant along with additional information requests. Discussions are ongoing. | Closed               |

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|---------------------|-----------|-------------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------|
| 8                   | 3/01/2026 | Email             | Landowner raised concerns that new landowners are entering private properties by using the wind farm access track as a shortcut. | Accesses have been locked and can only be accessed by relevant landowners and CRWF employees. | Closed               |